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# LIFECHURCH.TV

## Network and Contact Information Medical/Dental/Vision

### MEDICAL

- **Principal** is the carrier for the medical coverage.
- The following network of doctors will be utilized for each location. To find a list of providers go to [www.principal.com](http://www.principal.com)
  - Florida - First Health Network
  - Georgia - PHCS
  - Kentucky - First Health Network
  - Mississippi - PHCS
  - New York - PHCS
  - Oklahoma - First Health Network
  - Tennessee - PHCS
  - Fort Worth, Texas - Principal Edge
  - Houston, Texas - TTC
- ID cards will be mailed to your home. If you do not receive your ID card timely, please contact Human Resources.
- Please review the Medical Benefit Summary for detailed information on the Principle PPO.

### DENTAL

- **Guardian** is the carrier for the dental coverage.
- This plan is a PPO and it utilizes the DentalGuard Preferred Network. To locate a dentist go to the following web-site:  
<http://www.geoaccess.com/guardian/po56/searchcriteria.asp?srctype=DENTIST>
- You will receive a generic ID Card which will be distributed by the HR department and available on the Staff Portal.
- Please review the attached benefit summary for detailed information on the Dental plan.
- The plan will include the Dental Maximum Rollover. Guardian will roll over a portion of the unused maximum for future years if a member would reach the plans annual maximum. The second page of the benefits summary explains this in more detail.

### Vision - VSP

- VSP is the Carrier for Vision.
- You do NOT receive a vision card. Just ask you doctor if they take VSP – if they do, you may go to them.
- See the VSP Benefit Summary for additional information on vision benefits.

### **Making Changes to Insurance Coverage:**

**NOTE:** You can only make changes to your insurance coverage during designated Open Enrollment OR if you experience a change in family status, such as:

- Loss or gain of coverage through your spouse
  - Loss of eligibility of a covered dependent
  - Death of your covered spouse or child
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- Birth or adoption of a child
  - Marriage, divorce, or legal separation
  - Switch from part-time to full-time

**You have 30 days from a change in family status to make changes to your current coverage. Contact Human Resources for questions regarding changes to your coverage.**

If you participate in the Flexible Spending Plan (FSA), you MAY be able to adjust your annual election due to a significant life change event. Contact HR for details.

## **Human Resources Contact Information**

**Your LifeChurch.tv HR Benefits staff** (If you have any questions related to your employment and/or benefits you may contact any of the LifeChurch.tv HR staff members):

- **Terri Taylor – Central Team Leader HR**  
405-216-7107  
[terri.taylor@lifecyclechurch.tv](mailto:terri.taylor@lifecyclechurch.tv)
- **Kelsey Kennedy – HR Coordinator & Recruitment Specialist**  
405-216-7156  
[kelsey.kennedy@lifecyclechurch.tv](mailto:kelsey.kennedy@lifecyclechurch.tv)
- **Kassie Zerkle HR Coordinator & Benefits Specialist**  
405-216-7164  
[kassie.zerkle@lifecyclechurch.tv](mailto:kassie.zerkle@lifecyclechurch.tv)
- **Erica Buchanan – HR Administrator**  
405-216-7086  
[erica@lifecyclechurch.tv](mailto:erica@lifecyclechurch.tv)

**LifeChurch.tv Insurance Broker - Maschino Hudelson & Associates** (if you have any benefit questions or claim issues related to your medical, dental or vision insurance you may you can also contact our representatives at Maschino Hudelson):

- **Stacey Scott – Client Advocate**  
405-513-8946
- **Stephanie Gust – Employee Advocate**  
405-513-8955  
Fax: 405-359-0679

**Flexible Spending Account (FSA) – American Benefits Group:**

- **American Benefits Group Customer Service**  
800-499-3539  
[support@amben.com](mailto:support@amben.com)

**401K – OK Financial:**

- **Alan Simpson – Retirement Plan Specialist**  
405-302-2900  
Fax: 405-302-2961
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